The Home and Highway Identity Protection Program from West Bend provides unlimited, one-on-one access to highly experienced fraud specialists who will act as personal advocates for a wide range of identity-compromising situations.

This program includes up to $30,000 of coverage* per occurrence to cover out-of pocket expenses associated with the theft of a policyholder's identity.

*$100 deductible applies.

Proactive Identity Protection Services – For policyholders looking to prevent the fraudulent creation of new credit accounts. A fraud specialist will place a fraud alert on the files maintained by the three major credit bureaus.

Travel Identity Protection and Recovery Services – A service designed to help prepare policyholders for travels, as well as provide worldwide access to a fraud specialist if they need help while traveling.

Disaster Recovery Assistance – For victims of a disaster such as a fire, flood, tornado, or earthquake. A fraud specialist is assigned to help quickly recapture destroyed documentation needed to rebuild the policyholder's life.

Medical Identity Recovery Assistance – For victims of medical identity theft. A fraud specialist is assigned to help undo the damage from fraudulently-filed insurance claims and/or bogus medical services obtained in the policyholder's name.

Identity Relocation Protection Assistance – To help protect policyholders who move. A fraud specialist is assigned to help safeguard financial, credit, and identity data during the move.

Estate Identity Protection Assistance – For surviving spouses. A fraud specialist is assigned to help safeguard the identity of the policyholder's departed spouse from potential misuse by identity thieves.

Marriage Identity Protection Assistance – A variety of services for policyholders planning their weddings, just married, legally separated, or newly divorced.

Child Risk Identity Protection Assistance – For parents and guardians of minor children at a heightened risk. This advocate-assisted, proactive credit file suppression helps prevent against the misuse of the child's personal information.

Military Identity Protection Assistance – For active duty military personnel, especially when stationed abroad.

Identity Recovery and Resolution Services – A policyholder who is a victim of identity theft will get one-on-one unlimited access to a fraud specialist who will provide specific services to help them restore their credit and good name.

Debt-Tagging – When debt collectors target your customer for another person's debt, a fraud specialist will run a quick credit check to determine if the debt was actually attached to your credit files, contact collection agencies, and assist in updating incorrect entries.

Identity thieves are smart. We're smarter.

Identity protection services are comprehensive and adaptive to changing times. These services are available to protect your customers from cyber crimes:

Assisted Living Fraud Support – Provides guidance in power of attorney and legal guardianship matters to assist with identity management and resolving fraudulent misuse.

Email Compromise Assist – Your customers get help thwarting, detecting, and recovering from email hacking, as well as managing identity and privacy in their online communications.

Social Media Compromise Assist – Provides help managing the family's reputation on social networks.

Phish Assist – Provides detection and recovery support of phishing scams when crooks try to steal personal data, online usernames, passwords, and credit card data.

System Protection Guidance – Protects devices – tablets, computers, and smartphones. Fraud specialists will provide industry-rated resources and options.

Breach Assist – Helps your customers respond swiftly, confidently, and correctly when companies notify them that their data has been compromised.

Questions? Call 1-800-236-5005 between 7:00am-8:00pm CST.

The Home and Highway Identity Protection Program is powered by:

CYBERSCOUT™

The nation's leader in identity management and fraud education.

WEST BEND®
THE SILVER LINING®

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